

Opportunities

for Williamson & Burnet Counties

2019 ANNUAL REPORT



(512) 763 -1400
information@owbc-tx.org
www.owbc-tx.org

 604 High Tech Dr.
Georgetown, TX 78626
 @OpportunitiesforWBC

TABLE OF CONTENTS



Who We Are.....	Page 3
What We Do.....	Page 4
You Are the Change.....	Page 5
Agency Impact.....	Page 6
Development.....	Page 7-8
Finance.....	Page 9
Senior Nutrition.....	Page 10
Community Services.....	Page 11
Head Start.....	Page 12-13
Affordable Housing.....	Page 14
Board of Directors.....	Page 15-16



WHO WE ARE

Mission

To empower children, families and seniors to achieve and maintain independence by partnering with area organizations to provide education, nutrition, housing and community support.

Vision

A healthy, educated community in which all people live independently and with dignity.

Our Counties

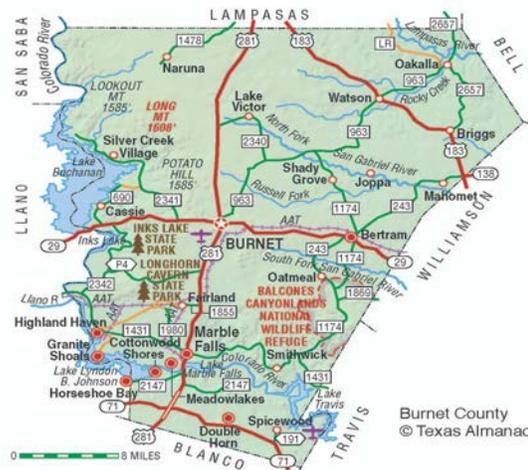
Williamson County:

Williamson County is one of the fastest growing counties in the country! Located in Central Texas just north of the state capitol in Austin, Williamson County is gaining in its reputation as an exceptional place to live. Physically, the eastern part of the county is level black land soil and the western part rolling limestone hills, all drained by the San Gabriel River and tributaries. The county has a lively history including Comanche's, outlaws, Texas Rangers, the Chisholm Trail, cowboys, and sturdy pioneers. Today, the county is a center for agribusiness, education, and high-tech industry. –wilco.org



Burnet County:

One of the fastest growing counties in Texas, Burnet County is located in the heart of the Texas Hill Country, with almost 1,000 square miles of beautiful lakes and rolling hills. Burnet County was organized in 1852, and like many counties of its time, had agriculture as its primary economic base. Although agriculture continues to play an active role in the lives of Burnet County citizens, tourism has taken a front seat in driving the economy of the county. –burnetcountytexas.org



WHAT WE DO

Opportunities for Williamson & Burnet Counties (OWBC) was established in 1965 as the area's official Community Action Agency. We are a private, non-profit corporation governed by elected officials, community leaders and target area representatives. Throughout our history, we have administered a wide range of social service and economic opportunity programs benefiting many. We have an annual operating budget of over \$14 million and a staff of more than 200.

We serve thousands of people annually in Williamson and Burnet Counties. Working cooperatively with other agencies, we are an advocate for those who might not otherwise have a voice in the community. We are dedicated to providing services to help those in need achieve a better, more productive life.

As a local community action agency, we also frequently partner with local businesses, and even other non-profits. For instance, we collaborate with the Round Rock Area Serving Center for one of our annual online fundraisers. We are always looking for ways to provide or recommend services to community members in need.

Our Programs



Senior Nutrition



Head Start



Community Services



Affordable Housing



Dear Friends,

While each year provides its own challenges, this report will reflect our success and provide us insight into new goals for next year.

I would like to start by thanking those who continue to strive for positive results in the lives of those that we serve. I want to thank our community partners as they continue to support our mission. Thank you for taking on fundraising events that allow us to operate our programs. Your contributions make all the difference to our clients. Thank you to our wonderful Board of Directors for their guidance and for representing their communities. I would also like to thank our volunteers, whose passion to serve their community helps us sustain our agency. Lastly, I want to recognize our staff for continuing to assist persons who struggle to meet every day needs. I am proud that we have provided the community education through early childhood programs, senior nutrition, housing, and assistance with essential services including, utilities, food, family advocacy, and case management.

This year will bring on new, unseen challenges that will make our Mission to eliminate poverty, provide education, and promote self-sufficiency even more relevant today. I have great optimism that people in our community will help us overcome any challenges we may face. Thank you, and I look towards a fruitful 2020.

Marco Cruz, Executive Director

AGENCY IMPACT



4,592

**TOTAL NUMBER OF
CLIENTS SERVED**

\$305,315

**TOTAL INDIVIDUAL
DONATIONS**

109,461

**TOTAL VOLUNTEER
HOURS**

\$3,179,932

**TOTAL IN-KIND
CONTRIBUTIONS**

314

**HOURS OF BOARD
MEMBERS IN TRAINING
& DEVELOPMENT**

4,954

**HOURS OF AGENCY
STAFF IN TRAINING &
DEVELOPMENT**

What is a Community Action Agency?

Community Action Partnership is a national, 501(c)3 nonprofit membership organization that provides technical assistance, training, and other resources to Community Action Agencies, nonprofit and public groups funded by the Community Services Block Grant (CSBG), a federal program that allocates funding to states to connect Americans to greater opportunity. The nation's Community Action Agencies embody our nation's spirit of hope, change people's lives, and improve communities. - communityactionpartnership.com



The Development Committee has continued to grow its donor database and event attendance for annual signature fundraisers and smaller fundraising events, as well. Every year, the Development committee holds three signature fundraising events, including two style shows and one clay shoot.

The "Style in Action" Luncheon and Fashion Show is held twice a year. The first is held in the spring in Burnet County's Marble Falls Lakeside Pavilion. The second is held in the fall in Williamson County in the Sun City Ballroom. Funds from the style shows are directed exclusively to operations for our Meals on Wheels program in both counties.

The "Pull, Shoot and Serve" Clay Shoot is held each year in late fall, and funds raised are unrestricted. In 2019, the 3rd annual clay shoot was held at Reunion Ranch in Georgetown.

2019 Style Shows

Revenue	\$39,306.64
Expenses	\$18,875.01
Net	\$20,431.63

2019 Clay Shoot

Revenue	\$34,995.98
Expenses	\$19,552.11
Net	\$15,443.87

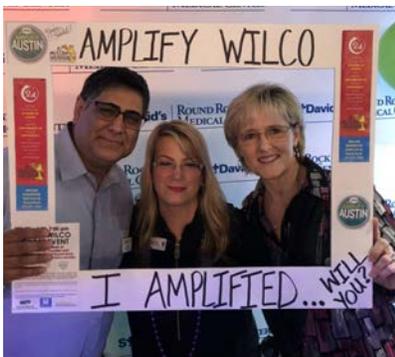


"Partnership and collaboration are critical components to a healthy community. We are blessed to have amazing community partnerships that help us meet the needs of our clients. St. David's Foundation, the Georgetown Health Foundation, United Way of Williamson County and so many others provide grants and opportunities for collaboration. Individual and group volunteers, the WHO Ladies of Sun City, The Gun and Rod Club of Sun City, Dell Technologies, ERCOT, and H-E-B, to name a few, are not only vital to our success but also contribute to our positive morale. I am so proud to live and work in this amazing community with such dedicated and generous people." - Lauren McAndrews, Director of Development



At the style shows, lunch is included, as well as wine, raffles, a silent auction, and door prizes. Local boutiques provide ladies' apparel and accessories for their models to represent on the runway. Lunch is served by "Distinguished Gentlemen" from both Williamson and Burnet Counties. These gentlemen have included county judges, police chiefs, fire chiefs, elected officials, and local businessmen. Notably, for 2019, we would like to thank attendees and donors, but also volunteers from the WHO Ladies of Sun City who have helped make these events possible.

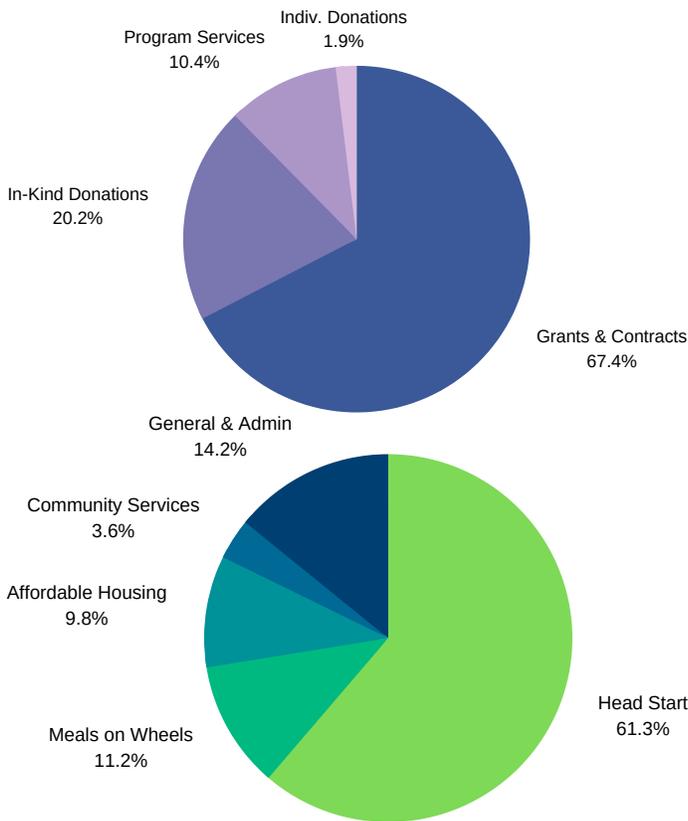
At the clay shoot, we offer special thanks to The Sun City Gun and Rod Club and other volunteers who have made our annual event possible. In 2019, the event held raffles for a full-size ATV that was donated, among other items.



Another notable fundraising activity each year is the Amplify Austin online fundraiser that is held in late February and early March. Amplify Austin inspires donations for non-profits and charities in the greater Austin area, asking residents to give locally. The kickoff event was held at the Mellow Mushroom in Round Rock to start the 24 hour period of online giving. In 2019, Amplify Austin raised over \$6,500 for Meals on Wheels of Williamson and Burnet Counties.

FINANCE

fiscal year ending 11/30/2019



Revenues: \$15,734,916

Grants & Contracts: \$10,607,376
 In-Kind Donations: \$3,179,932
 Program Services: \$1,642,293
 Individual Donations: \$305,315

Expenses: \$15,869,482

Head Start: \$9,722,436
 Meals on Wheels: \$1,774,802
 Affordable Housing: \$1,556,461
 Community Services: \$569,900
 General & Admin: \$2,245,883

Statement of Financial Position

Cash:
\$1,078,134

Accounts Receivable:
\$913,573

Pre-paids:
\$75,115

Property & Equipment:
\$9,321,010

Total Assets:
\$11,387,832

Current Liabilities:
\$1,112,932

Long-Term Liabilities:
\$7,611,963

Total Liabilities:
\$8,724,895

Net Assets:
\$2,662,937

Total Liabilities & Net Assets:
\$11,387,832

*There was no property held for re-sale in 2019.

SENIOR NUTRITION

The services offered through Meals on Wheels are becoming more vital and increasingly critical as our senior population continues to grow. As the area's senior nutrition program, we provide consistent and healthy meals to seniors in need each day.

We offer meals at select OWBC centers, as well as home-delivered meals to those whose mobility is limited. One of the goals of our home delivered meals, provided 5 days a week, 52-weeks a year, is to enable seniors to remain living independently for as long as possible. Meals are delivered by caring volunteers that offer a human connection for seniors who are often isolated and lonely. For many seniors, these volunteers may be the only people they see on a consistent basis. Therefore, volunteers also provide a daily wellness check and can alert staff to any concerns they may have.

Congregate meals are provided at senior and community centers located in Williamson and Burnet counties. Seniors enjoy a noon time meal and have multiple opportunities to engage in social and educational activities. Seniors form bonds and enjoy companionship with other seniors, staff and volunteers.

93% of seniors reported being able to stay in their homes longer because of Meals on Wheels.



"Meals on Wheels promotes health and independence for seniors in our community. Our Meals on Wheels program is becoming a critical program as our senior population continues to grow. We provide home-delivered meals five days a week in 5 different locations, while enabling seniors to remain living independently for as long as possible. Home-delivered meals are for those whose mobility is limited. Our faithful volunteer drivers also provide a daily wellness check and can alert staff to any concerns they may have, in case additional support or services are needed. Last year, we provided almost 178,000 hot home cooked meals to more than 1,800 seniors. Together, with our volunteers, we deliver more than just a meal." - Marco Cruz, Executive Director

COMMUNITY SERVICES

The Community Services programs are what make OWBC a community action agency. As the area's community action agency, Community Services offers two programs to assist residents in Williamson and Burnet Counties: the Comprehensive Energy Assistance Program and the Self-Sufficiency Program.

Comprehensive Energy Assistance Program (CEAP)

CEAP is designed to assist low income households in meeting their energy needs. We help pay heating and electric bills, for those who qualify. We also educate our clients on how to control energy costs, now and in the future. CEAP is for any household at 150% of the poverty level, as calculated within the past 30 days.

Self-Sufficiency Program

For qualifying families, we provide one-on-one coaching and assistance to help households increase their job skills, education, and wages. Case Management services, for low income residents, are designed to eliminate poverty and foster self-sufficiency. Trained case management professionals guide and support clients to successful outcomes, like obtaining employment, education, budget training and more.



- **13 clients transitioned out of poverty**
- **73 clients are working towards transitioning out of poverty**



Self-Sufficiency Program client, Staci Norman (shown left with her son), graduated with a certification in the medical field in early 2020 after receiving case management for one year.

About Our Clients

- 1,543 total clients served
- 708 households served
- 58% female / 42% male clients
- 481 seniors served
- 28 Veterans served
- 65% not Hispanic, Latino, or Spanish
- 34% Hispanic, Latino, or Spanish
- 37% clients experience a disabling condition
- 50% of clients are out of work
- 54% of clients receive SSDI

"As a Community Action Agency, we are able to collaborate with community businesses, educational institutions, other non-profits and local agencies in order to create a net of support for our clients. At OWBC, our Comprehensive Energy Assistance Program is essential to our senior population and young families, providing assistance with energy costs. OWBC also has case managers who work closely with individuals and families, looking to increase job skills and income. These clients receive the benefits of coaching, advocacy, learned life skills, budgeting, job searching, and so much more. It has been a pleasure to see these families become confident in their ability to become self-sufficient."

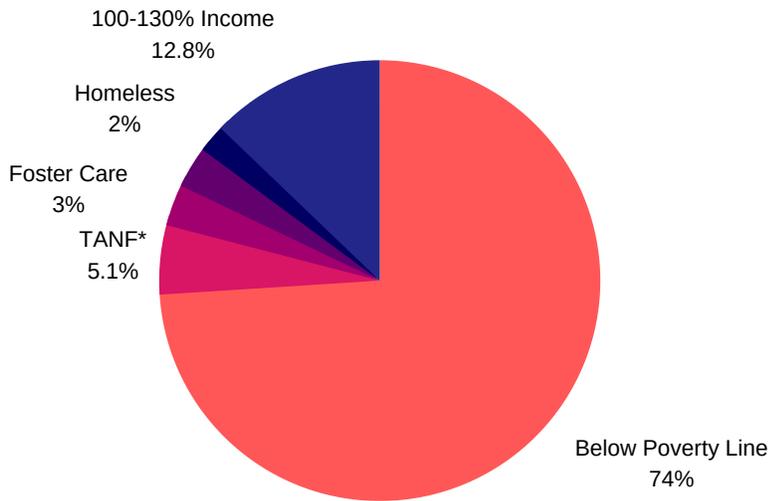
- Kori Ince, Director of Community Services

HEAD START

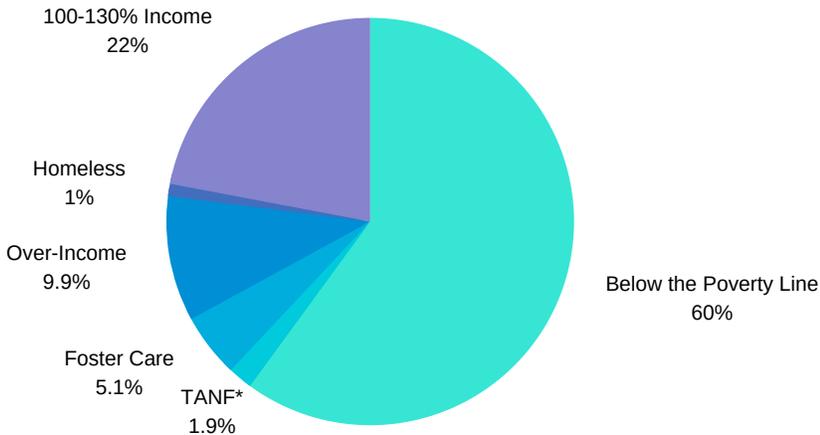
Head Start and Early Head Start are comprehensive child and family development programs that prepare children from birth to five years of age to become successful school students and members of society.

"Being a part of Head Start has changed my life, in many ways, for the better. I have had wonderful people helping me. My daughter is getting the extra therapy that she needs. Thanks to Head Start for caring and teaching my three children." -Jazmyne Johnson

Early Head Start / Total: 296



Head Start / Total: 513



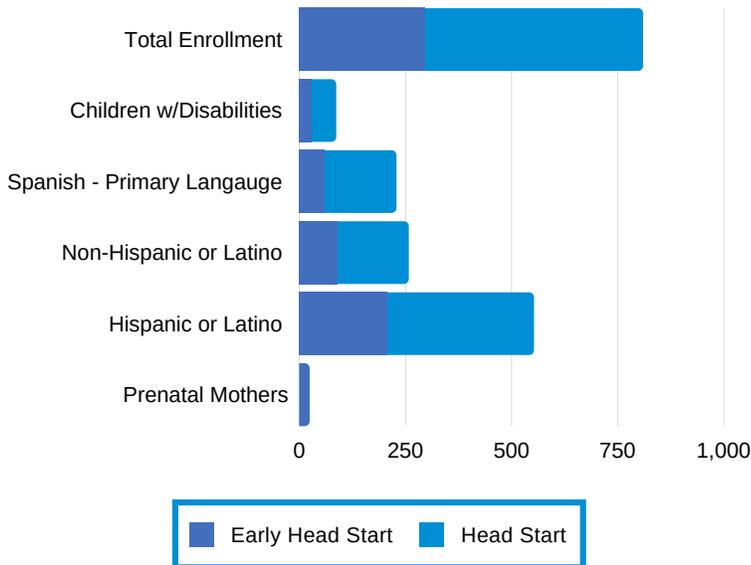
Head Start Communities



- Bartlett
- Burnet
- Florence
- Georgetown
- Granite Shoals
- Hutto
- Leander
- Liberty Hill
- Marble Falls
- Round Rock
- Taylor

Our Head Start program, in collaboration with local school districts, operates 31 Early Head Start classrooms from infancy through 3 years old, and 36 Head Start classrooms for three to five year olds. Eligible families are enrolled based on their level of need.

Our Families



Early Head Start



255 have health insurance
 163 up-to-date dental care
 354 up-to-date immunizations
 17 with private insurance
 238 with medicaid/CHIP
 15 no health insurance

Head Start



451 have health insurance
 467 up-to-date dental care
 354 up-to-date immunizations
 40 with private insurance
 407 with medicaid/CHIP
 62 no health insurance



"We provide education to our children as well as to our families by setting goals and providing resources to them, to promote independence as well as close the achievement gap. Data is consistent that a healthy child is able to learn better. We educate all families on the importance of obtaining health insurance and finding a medical and dental home so they can stay up to date on their preventative visits. Our goal is to grow the whole family and give them a firm foundation to build upon. We start services as early as prenatal and continue providing school readiness transitions for the family and children until they begin kindergarten." -Lynore Samford, Director of Head Start

AFFORDABLE HOUSING

Did you know? A family with one full-time worker earning the minimum wage cannot afford the fair-market rent for a two-bedroom apartment anywhere in the United States.

In Texas, the hourly wage needed to afford a two-bedroom apartment is \$20.29, according to the National Low Income Housing Coalition.

Opportunities for Williamson and Burnet Counties maintains two affordable housing properties for low-income residents.

In 2019, OWBC had 54 residents utilizing the one and two-bedroom apartments at Highview Retirement Village. The village provides services including informative health programs and screenings, food distribution, and social activities to the resident seniors. Residents pay a percentage of rent based on income, assets, and out-of-pocket medical expenses.



Highview Retirement Village

200 Highway 1431-E
Marble Falls, TX 78654

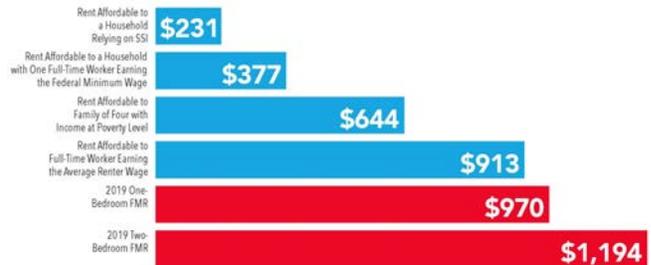


Cedar Ridge Apartments

2702 S Bagdad Road
Leander, TX 78641

OUT of REACH

RENTS ARE OUT OF REACH FOR MANY RENTERS



Fair Market Rent = Fair Market Rent.
Source: NLIHC calculation of weighted-average HUD fair market rent. NLIHC calculation of affordable rents based on income and benefits data from BLS QCEW, 2017 adjusted to 2019 dollars; HUD 2019 Income Limits; and Social Security Administration, 2019 maximum federal SSI benefit for individual.

©2019 National Low Income Housing Coalition www.nlihc.org/oor



"Highview Retirement Village is a very peaceful, lovely place to live. Residents stroll through a park-like setting with wide walkways and open spaces that give a real sense of neighborhood. Each one-bedroom apartment is approximately 600 square feet and equipped with central heat and air, electric range, and refrigerator. Wheelchair accessible units are available. Amenities include: paid water & trash, reserved parking, on site laundry, front & back patios, and an outside storage closet. Income restrictions apply. We Do Business in Accordance with the Federal Fair Housing Law."

- Pamela Gilliam, Highview Retirement Village Manager

BOARD OF DIRECTORS

Since 1968, local community action agencies have been required to have tripartite governing boards to gain and retain designation as eligible entities receive Community Services Block Grant (CSBG) funding.

Our board is one-third democratically selected representatives of the low income community, one-third local elected officials (or their representatives), and members from major groups and interests in the community.

Effective tripartite boards reflect and promote the unique anti-poverty leadership, action, and mobilization responsibilities assigned by law to community action agencies. Our board is responsible for assuring we continue to assess and respond to causes and conditions of poverty in Williamson and Burnet Counties, achieve anticipated family and community outcomes, and remain administratively and fiscally sound.

The three fiduciary responsibilities of all Directors are the duty of care, the duty of loyalty, and the duty of obedience, as mandated by state and common law.



Opportunities
for Williamson & Burnet Counties
OWBC-TX.ORG



Executive Committee

Frank Reilly, Chair - Burnet County
Potts & Reilly, LLP; Municipal Judge

Kelly Dix, Vice-Chair - Burnet County
City of Burnet; City Secretary

Valerie Covey, Treasurer - Williamson County
Williamson County; Commissioner

Tracy Waters, Secretary - Williamson County
Mel's Food & Beverage; Director

Sandy Anderson, Member-at-large - Williamson County
*NCI-WFS Rural Capital; Area Director
Williamson County; Early Childhood Representative*

Private Sector

Nina Stancil - Williamson County; Georgetown
Susie Rodgers - Burnet County; Bertram
Paul Emerson - Williamson County; Round Rock
Lenwood Nelson - Burnet County; Marble Falls

Public Sector

Mark Tummons - Williamson County
City of Leander; Parks & Recreation Director

Karen Hardin - Burnet County
Burnet County; Director of Public Services

Target Area Representatives

Allison Milliorn - Burnet County; Bertram
TX Housing Foundation

Rhonda Mundhenk - Williamson County; Georgetown
Lone Star Circle of Care; CEO

Tianna Lopez - Williamson County; Taylor
Head Start; Policy Council Chair

Leslie Hill - Williamson County; Taylor

BOARD OF DIRECTORS



"It is important to me to give back to the community in which I am blessed to live. OWBC is an organization that does just that. It provides support for those in need and I want to be a part of it."
- Valerie Covey, Williamson County Commissioner

"I was a Head Start parent and saw first hand the quality of education. I believe in the mission of community action organizations and want very much to give back."
- Tracy Waters, Mel's Food & Beverage - Director

"Senior nutrition and care, education for children and adults, assisting individuals and families in locating needed services and housing in Burnet and Williamson County is very important to me personally. When asked to represent the City of Burnet City Council on the Opportunities for Williamson and Burnet Counties (OWBC) Board of Directors, I humbly accepted the opportunity to participate in the growth of an organization that is so vital to these communities."
-Kelly Dix, City of Burnet - City Secretary