

OWBC Community Services Complaint Policy and Procedures

For information, questions, or concerns please reach out to our office and speak with one of our Community Services Intake Coordinators.

- Call direct service line: 512 255 2202
- Email: Utilities@owbc-tx.org. Email response from intake coordinators will have an extension - **owbc-tx.org**.
- Mail or Walk-in at 604 High Tech Drive Georgetown Texas 78626

If you feel the CS Intake Coordinator is not able to address your needs, you may reach out to the Community Services Program Director.

- Call direct extension: 512 255 2202 x 2015
- Email: Utilities@owbc-tx.org and request response from program director
- Mail or Walk: 604 High Tech Drive Georgetown Texas 78626

Please be sure to provide the best contact phone number and best time to call back and/or email address for response.